

I have used large carriers as my ISPs and they do not provide adequate quality service. We are all familiar with complicated telephone trees and long waits, not to mention repeatedly unresolved problems. Many small ISPs lead the way in quality service while large ones specialize in paying lip service to "customer care", while not really providing it. I wish to urge you to protect the rights of the smaller ISPs and deny Bellsoth's request. Thank you!

Vladan Temer